An introduction to using MobiCash for the first time for members of the Seventh Day Adventist Church congregation





INTRODUCTION

- People are carrying less and less cash on them
- Almost everyone has a mobile phone
- We want to make it easier for you to donate

We have worked with an established payments companies that have 30+ years experience in payments and is trusted by customers worldwide to give you a secure and convenient way to donate using your mobile phone - MobiCash



WHY USE MOBICASH?

For you

- No cash is no problem
- Once your details are entered & the first payment made, then <u>future</u> payments are:
 - **Easy**
 - Secure
 - Quick
 - ✓ Include Gift Aid
- For your church
 - Accounting is easier
 - Gift Aid is collected







Scan this QR code to download now! Or text MOBICASH to 70500

HOW TO GET STARTED

- Download the app
- Follow the simple registration process
- Add a bank card or Apple Pay/Google Pay to MobiCash

You will be able to make donations anytime, anywhere!



OPENING MOBICASH FOR THE FIRST TIME

Click Start



ALLOW ACCESS

 Give MobiCash permission to access your:

- Camera to view QR codes
- Gallery to store receipts

Giving permission to access speech recognition is optional



SUBSCRIBING TO MOBICASH

Click Subscribe/Sign in

If you use Guest mode, your payment and Gift Aid information will not be saved for future use

Don't worry, the service is completely free to use

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SUBSCRIBING TO MOBICASH

Read the service Terms & Conditions and click **Agree**

NobiCash

SUBSCRIBING TO MOBICASH

Enter your mobile number followed by the 4-digit verification code you will receive by SMS

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CREATE YOUR PIN

You will then be asked to enter a 4-digit PIN.This PIN will secure your access to MobiCash app

Please DO NOT use your bank card PIN

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SET UP YOUR SECURITY

There are 3 ways of accessing the service:

- DigiPad (a traditional keyboard) will require you to enter your PIN to access the service
- MemPad (a mosaic keyboard) will also require you to enter your PIN
- Biometric authentication

Choose the method you are the most comfortable with

Click **Subscribe** to finish the registration process

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MobiCash

THE MAIN DASHBOARD

Welcome to the main dashboard

Let's have a look around...





ADD A PAYMENT CARD TO THE MOBICASH WALLET



MobiCash



Your card details are now linked to your MobiCash account, and you are ready to make a payment!

You can delete, change or add payment methods to your **Wallet** at any time





MemPad is an advanced security keyboard in MobiCash that you can enable if and when you choose



Confirm your bank when prompted

Payment methods

Please confirm.

No

We believe this card was issued by

Yes

Additional security may be offered depending on your device



USING QR CODES IN MOBICASH TO DONATE

MobiCash can help you make a donation faster. Scanning an SDA QR code in MobiCash will take you directly to your church's page to complete your donation

Click **Make purchases, pay bills** on the main dashboard to open a QR code scanner







SCANNING A QR CODE

Scanning a QR code is like taking a photo. Point the camera at your church's MobiCash QR code to donate





DONATE TO LUTON CENTRAL SDA

Choose the donation type:

- Tithe
- Budget Offering
- ADRA

Gift Aid allows the church to receive an additional 25% of the value of your donation

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Donate to SDA Luton Central Adding Gift Aid

Click **Yes** for Gift Aid, then you will be required to enter some personal details

You only need to do this once. Your personal details will be securely stored for future donations

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Donate to SDA Luton Central Next steps

- Select the offering type and donation amount
- Scroll down and click Make Donation

You have successfully made a donation!



SUPPORT

MobiCash

If you are having problems with a payment or the app itself, request a callback and the MobiCash Support team will contact you:



Go to Account actions

<	Account actions	
	Remove all payment methods	>
2	Deactivate account	>
×	Unsubscribe	>
9 5	Change phone number	>
888	Change PIN / Keypad	>
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